

**STATE OF WASHINGTON**  
**ADMINISTRATIVE OFFICE OF THE COURTS**

**1206 Quince Street SE**  
**Post Office Box 41170**  
**Olympia, Washington 98504-1170**

**REQUEST FOR QUOTATIONS**

**ACQ – 2016-0309-RFQQ**

**Support and Maintenance Services for Information Technology Equipment**

## **1 PURPOSE**

The Administrative Office of the Courts (AOC) is initiating this Request for Quotations (RFQQ) to solicit responses from firms or other independent contractors (vendor) interested in providing Support and Maintenance Services for Information Technology Equipment

## **2 CURRENT ENVIRONMENT**

The AOC provides support services to state, county, and city courts throughout the state including the Supreme Court (SC), Court of Appeals (COA), Superior Courts, and Courts of Limited Jurisdiction (District and Municipal Courts).

The AOC's Information Systems Division (ISD) is responsible for development and maintenance of computer applications.

## **3 RFQQ ADMINISTRATION AND INSTRUCTIONS TO VENDORS**

### **3.1 RFQQ COORDINATOR**

Upon release of this RFQQ, all vendor communications concerning this acquisition must be directed to the RFQQ Coordinator listed below. Unauthorized contact regarding the RFQQ with other state employees may result in disqualification. Any oral communications will be considered unofficial and non-binding on the State. Only written statements issued by the RFQQ Coordinator may be relied on.

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1206 Quince Street SE  
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Olympia, Washington 98504-1170  
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### **3.2 RFQQ SCHEDULE:**

|  |                  |
|--|------------------|
| RFQQ released .....                    | March 10, 2016   |
| Responses due no later than 3 p.m..... | March 31, 2016   |
| Successful vendors announced.....      | April 4, 2016    |
| Vendor Debriefing.....                 | April 4-7, 2016  |
| Protest Period.....                    | April 7-12, 2016 |
| Contract awarded .....                 | April 13, 2016   |

### **3.3 RFQQ QUESTIONS**

Specific questions concerning the RFQQ should be submitted to the RFQQ Coordinator in writing by fax, email or hand delivery.

Oral responses given to any questions are to be considered preliminary and non-binding. Only written responses to questions will be considered official.

#### **3.4 RESPONSE FORMAT**

Vendors must submit their responses electronically in Word or PDF format to the e-mail address indicated above.

#### **3.5 RESPONSE REQUIREMENTS AND CONTENT**

Vendors must respond to each question/requirement contained in Exhibit A, Vendor Response. As long as each response is complete, Vendors may submit multiple responses.

#### **3.6 RESPONSE DATE AND LOCATION**

The vendor's response, in its entirety, must be received by the RFQQ Coordinator in Olympia, Washington, in accordance with the schedule contained in Subsection 3.2 above. Late responses will not be accepted and will be automatically disqualified from further consideration.

Vendors assume the risk of the method of dispatch chosen. The AOC assumes no responsibility for delays caused by the U.S. Postal Service, state mail delivery systems, or any other party. Postmarking by the due date will not substitute for actual receipt. Late responses will not be accepted, nor will additional time be granted to any vendor. Responses may be delivered by mail, courier, hand-delivery, facsimile transmission or email.

#### **3.7 COSTS OF PREPARING RESPONSES**

The AOC will not pay any vendor costs associated with preparing responses, submitted in response to this RFQQ.

### **3.8 RESPONSES PROPERTY OF THE AOC**

All responses, accompanying documentation and other materials submitted in response to this RFQQ shall become the property of the AOC and will not be returned.

### **3.9 PROPRIETARY INFORMATION/PUBLIC DISCLOSURE**

All responses received shall remain confidential until the evaluation is completed and the vendor is selected and approved and a contract signed. Thereafter responses shall be deemed public records as defined in [chapter 42.56 RCW](#).

Any information contained in the response that is considered by the vendor proprietary and exempt from disclosure under specified provisions of [chapter 42.56 RCW](#) must be clearly designated by a transmittal letter identifying the portions claimed exempt by page noting the particular basis for each such exemption. Failure to include such a transmittal letter in a response will be deemed a waiver by a vendor of any assertion of exemption from disclosure of any portion of their response. In addition to the transmittal letter, each page claimed to be exempt from disclosure must be clearly identified by the word "confidential" printed in the lower right hand corner of the page. Any claim by a vendor that the entire proposal is exempt from disclosure will not be honored.

If a request is made to view or obtain a copy of a vendor's response, the AOC will comply with applicable public disclosure requirements. If any information in the response is marked as proprietary, such information will not be made available until the affected vendor has been given an opportunity to seek an injunction or restraining order against the requested disclosure.

### **3.10 RFQQ AMENDMENTS/CANCELLATION/REISSUE/REOPEN**

The AOC reserves the right to change the RFQQ Schedule or issue amendments to this RFQQ at any time. The AOC also reserves the right to cancel or reissue the RFQQ.

### **3.11 MINOR ADMINISTRATIVE IRREGULARITIES**

The AOC reserves the right to waive minor administrative irregularities contained in any response.

### **3.12 INABILITY TO ENTER CONTRACT**

The AOC reserves the right to eliminate from further consideration any vendor that the AOC, because of legal or other considerations, is unable to contract with at the time responses are due in accordance with the schedule contained in Subsection 3.2 above.

### **3.13 NO OBLIGATION TO ENTER A CONTRACT**

The release of this RFQQ does not compel the AOC to enter any contract.

The AOC reserves the right to refrain from contracting with any vendor that has responded to this RFQQ whether or not the vendor's response has been evaluated and whether or not the vendor has been determined to be qualified. Exercise of this reserved right does not affect the AOC's right to contract with any other vendor.

The AOC reserves the right to request an interview with any vendor who is a prospective contractor prior to entering a contract with that vendor. If a vendor declines the request for an interview for any reason, the vendor will be eliminated from further consideration.

### **3.14 MULTIPLE CONTRACTS**

The AOC reserves the right to enter contracts with more than one vendor as a result of this RFQQ.

### **3.15 NON-ENDORSEMENT**

The selection of a vendor pursuant to this RFQQ does not constitute an endorsement of the vendor's services. The vendor agrees to make no reference to the AOC in any literature, promotional material, brochures, sales presentations, or the like without the express written consent of the AOC.

### **3.16 CONTRACT PAYMENT LIMITATIONS**

The Washington State Constitution provides that the state of Washington shall make no advanced payment for goods or services. Therefore, the vendor should anticipate payment at the end rather than the beginning of the invoice period in which it submits any services for which a payment is due. Invoices should be submitted no more often than monthly.

## **4 RFQQ EVALUATION**

### **4.1 AOC EVALUATION TEAM**

An AOC Evaluation Team (Team) of at least three (3) persons will evaluate the responses to this RFQQ. The Team will review the vendor information and prices quoted for the required service. The Team may also consider past contract performance and may factor into the evaluation technical specifications that exceed the required specifications.

#### **4.2 RFQQ CLARIFICATION**

As part of the evaluation process, at the discretion of the Team, vendors may be asked to clarify specific points in their response. However, under no circumstances will the vendor be allowed to make changes to the response.

#### **4.3 RFQQ SCORING**

Responses will be scored as follows:

Items will be scored according to the following scoring criteria.

- The vendor must respond to Exhibit A as requested.
- The vendor must meet the requirements in Exhibit B and submit a statement setting forth how the Exhibit B's service requirements will be met.
- Reference checks will be checked and scored on a pass/fail basis.
- The lowest proposed cost will receive the most points as long as the response requirements in Exhibits A and the service requirements B have been met.

### **5 POST EVALUATION**

#### **5.1 NOTIFICATION OF SELECTION OF APPARENTLY SUCCESSFUL VENDORS**

Vendors, whose responses have not been selected for further negotiations or award, will be notified via FAX or email.

#### **5.2 DEBRIEFING OF UNSUCCESSFUL VENDORS**

Vendors who submitted responses that were not selected will be given the opportunity for a debriefing conference. A request for a debriefing conference must be received by the RFQQ Coordinator within three (3) business days after the notification to unsuccessful vendors is faxed or

e-mailed to vendors. The debriefing must be held within three (3) business days of the request.

Discussion will be limited to critique of the requesting vendor's response. Comparisons between responses or evaluations of other responses will not be allowed. Debriefing conferences may be conducted in person or on the telephone, at the discretion of the RFQQ Coordinator, and will be scheduled for a maximum of one (1) hour.

### **5.3 PROTEST PROCEDURES**

Vendors submitting a protest to this procurement shall follow the procedures described herein. Protests of vendors that do not follow these procedures shall not be considered. This protest procedure constitutes the sole administrative remedy available to the vendor under this procurement.

All protests must be in writing and signed by the protesting party or an authorized agent. The protest must state all facts and arguments on which the protesting party is relying. All protests shall be addressed to the RFQQ Coordinator.

Only protests stipulating an issue of fact concerning a matter of bias, discrimination, or a conflict of interest, or non-compliance with procedures described in the procurement document shall be considered. Protests not based on procedural matters will not be considered.

In the event a protest may affect the interest of any other vendor, such vendor(s) will be given an opportunity to submit their views and any relevant information on the protest to the RFQQ Coordinator.

Upon receipt of a protest, a protest review will be held by the AOC to review the procurement process utilized. This is not a review of responses submitted or the evaluation scores received. The review is to insure that procedures described in the procurement document were followed, all requirements were met, and all vendors were treated equally and fairly.

Protests shall not be accepted prior to selection of the apparent successful vendor. Only submitters who attend a debriefing can submit a protest. Protests must be received within five (5) business days from the date of the notification of the apparent successful vendor. The Administrator or assigned delegate will then consider all the information available to her/him and render a written decision within five (5) business days of receipt of the protest, unless additional time is required. If

additional time is required, the protesting party will be notified of the delay.



#### **5.4 GENERAL TERMS AND CONDITIONS**

The vendor selected will be expected to enter into a contract with AOC which is substantially the same as the contract posted at our procurement site at:

<http://www.courts.wa.gov/procure/vendorinfo/standcontract.doc>

In no event is a vendor to submit its own standard contract terms and conditions as a response to this RFQQ.

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**EXHIBIT A -- VENDOR RESPONSE**

**6** Vendors must provide the information below.

- 6.1 Vendor Name.
- 6.2 Contact name, address, telephone number, e-mail address and fax number.
- 6.3 Describe the legal status of vendor, e.g., corporation, sole proprietor, etc.
- 6.4 Provide the vendor's Uniform Business Identifier (UBI) number. Information about the UBI can be obtained by calling the Washington State Department of Licensing, or by visiting its website at: <http://www.wa.gov/dol/bpd/ubiprogram.htm>.
- 6.5 Provide a statement that the price quoted in the attached response constitutes a firm offer valid for sixty (60) days following receipt and that the AOC may accept any time within the 60-day period.
- 6.6 Provide a statement that no assistance in preparing the response was received from any current or former employee of the state of Washington whose duties relate(d) to this RFQQ, unless such assistance was provided by the state employee in his or her official public capacity and that neither such employee nor any member of his or her immediate family has any financial interest in the outcome of this RFQQ.
- 6.7 State if the vendor or any employee of the vendor is related by blood or marriage to an AOC employee or resides with an AOC employee. If there are such relationships, list the names and relationships of said parties. Include the position and responsibilities within the vendor's organization of such vendor employees.
- 6.8 State whether any of the individuals proposed is a current state employee or a former state employee during the past two years. State the employing state agency, individual's title at that state agency, and termination date.

6.9 If the vendor has had a contract terminated for cause during the past five (5) years, describe all such incidents, including the other parties' name, address, and telephone number. Present the vendor's position on the matter. Termination for cause is defined as notice to stop performance or delivery due to the vendor's non-performance or poor performance, and the issue was either: (a) not litigated; or (b) litigated and such litigation determined the vendor to be in cause. If the vendor has had no such terminations for cause in the past five (5) years, so state. Poor contract performance may cause the vendor to be eliminated from consideration. FAILURE TO DISCLOSE will result in disqualification of the vendor and, if applicable, may be grounds for termination of any contract entered with the vendor.

6.10 Invoicing Requirements: The ASV will submit properly itemized invoices to each purchaser/agency induplicate no later than the tenth working day of each month for the previous month's activity. Invoices shall include, at a minimum:

- Vendor name, address and phone number, remittance address if different;
- Purchaser's name, address and Purchase Order or Field Order number; purchaser delivery location if different;
- The assigned Contract number;
- Description of Equipment purchased; including quantity ordered, model and serial number of Equipment;
- Date of delivery, and/or date of installation and setup;
- Vendors list price for each item;
- Applicable Master Contract discounts;
- Any Maintenance or other related service charges;
- Upon request of a Purchaser, Vendor shall include agency specific identifiers (i.e. AOC ticket#);
- Net invoice price for each item;
- Total invoice price excluding sales tax;
- Sales or other applicable taxes;
- Total invoice price;
- Payment terms, including any prompt payment discounts.

6.11 Client References

Vendor must supply a minimum of two (2) of its commercial and/or government clients. The Services purchased by these clients must be similar to those requested by this RFP. Each client must currently use the Services with a total billing amount in excess of \$10,000 for any single calendar year of services.

- References must not be from a person, company or organization with any special interest, financial or otherwise, in the Vendor.
- The Vendor shall provide the following information for each customer who has been given as a reference:

- Company Name
- Company Address
- Type of Business
- Name of Contact
- Title of Contact
- Phone Number and email address of Contact
- Description of Services Performed
- Date of Engagement

6.12 Cooperative Purchasing

The Washington State Inter-local Cooperative Act RCW 39.34 provides that other governmental agencies may purchase services on this solicitation or contract in accordance with the terms and prices indicated therein if all parties agree. The AOC does not accept any responsibility or involvement in the purchase orders or contracts issued by other public agencies.

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**EXHIBIT B -- SERVICE REQUIREMENTS**

This exhibit contains service requirements deemed necessary by the State for the Vendor to provide Maintenance and Support Services for information technology equipment, including computers, servers, routers, printers and other peripheral equipment.

**7. Scope of Maintenance and Support Services**

The Vendor will provide on-site equipment maintenance and support services by repairing or replacing parts or temporarily installing another device, to return the Purchaser owned equipment to acceptable operating condition after equipment malfunction or failure.

At a minimum, Vendors must commit to provide the maintenance and support services defined below:

**7.1) Availability of Services Proposed**

Vendor response must indicate willingness to contractually commit to providing on-site service to Purchaser at allocations statewide, or within one or more geographic regions as specified in Vendor's response. Statewide coverage assumes there will be Purchaser equipment located in offices at each county seat within the state. The Vendor must state the location of each of its service offices and the number of service personnel assigned to each who will be providing service to the Purchaser.

**7.2) Vendor Service Personnel**

The Vendor must provide the following information for all service personnel who will provide services to the Purchaser:

- Name
- Description of Work Experience and Number of Years Performed
- OEM Certifications Attained-Identify OEM and product lines
- Description of Education
- A+ Certificate Attained
- Location of Assigned Office

**7.3) Support Strategy**

Vendor response must describe their strategy for service support based on the resources described herein.

**7.4) Authorized Warranty Repair Services**

It is desirable that the Vendor provides authorized warranty repair service as an Original Equipment Manufacturer (OEM) Authorized Warranty Service Provider (AWSP), on equipment manufactured by the following OEMs:

- COMPUPRINT
- DASCOM
- EPSON
- HP
- LENOVO
- M-S CASH DRAWER
- XEROX

**7.5) Time and Material Maintenance Services**

Vendor must commit to providing Time and Material Maintenance Services (TMS) all locations statewide, or within the one or more geographic regions as specified in their response.

**7.6) Service Personnel Qualifications**

Vendor certifies service personnel performing work under the resulting contract have minimum of two years work experience repairing information technology equipment covering the desktop to mid-level range;

Or

One year of technical related education and one-year work experience repairing information technology equipment covering the desktop to mid-level range.

**7.7) Central Contact Point**

The Vendor shall provide a designated central point of contact for the Purchaser to request Support Services, contact service personnel; request problem status updates, and receives problem resolutions. This contact will be available by a toll-free telephone number. This telephone number must be staffed during normal business hours; Monday through Friday, 8 am until 5pm (excluding State holidays). The Vendor must also provide point of contact availability for emergency service requests during non-regular hours.

**7.8) Audit Reports**

At the Purchasers request, the Vendor must provide a monthly report detailing all maintenance activity for that Purchaser. The report will include serial numbers and state asset numbers for any equipment removed or replaced during the period, and notification of any duplicate entries.

**7.9) Escalation Procedures**

The Vendor must provide, as a separate attachment to this response, details of the problem escalation procedure that will be used when a problem is difficult to

solve or takes longer than expected to solve. Starting with the time the problem is reported, describe who is consulted or informed, when they are consulted or informed.

#### **7.10) Resolution Time Frame**

The Vendor commits to having service personnel repair or replace parts or temporarily install another device, to return the Purchaser-owned equipment to acceptable operating condition. This service shall occur at the Purchaser's site within the contracted Resolution Time Frame (sixteen (16) business hours) after notification by the Purchaser that service is required. This Resolution Time Frame is required statewide, or within the one or more geographic regions as specified in the Vendor's response. The Vendor must maintain a minimum of ninety (90) percent compliance with their contracted Resolution Time Frame (i.e.; sixteen business hours) over the life of the resultant contract. Failure to meet a minimum of 90% Resolution Time Frame compliance will result in contract default.

If it is determined for any reason the Vendor's failure to maintain this minimum level of compliance is beyond the vendor's control, or is not due to the fault or negligence of the vendor, the compliance measurement will be adjusted accordingly.

#### **7.11) Installation of Temporary Devices**

Temporary devices installed by the Vendor as an interim solution must be replaced with a permanent repair solution within thirty (30) calendar days. Such temporary devices must be equal to or better than the original device.

#### **7.12) Inventory of Replacement Parts**

Vendor must maintain a reasonable level of inventory of frequently replaced parts to facilitate Purchaser equipment repair within the specified time frames.

#### **7.13) Measurement of Resolution Time Frame**

The Resolution Time Frame for each incident shall start from the time the Purchaser contacts the Vendor's designated representative at the prearranged contact point and continues until the equipment requiring service is repaired or replaced at the Purchaser's site.

#### **7.14) Credits for Failure To Perform**

The Vendor must return the Purchaser-owned equipment to acceptable operating condition within the contracted Resolution Time Frame (i.e., sixteen business hours after notification by Purchaser that service is required). Should the Vendor fail to return the equipment to acceptable operating condition at the Purchaser's site within the contracted Resolution Time Frame, the Vendor shall grant credit to the basic Monthly Service Charge (MSC) for that piece of equipment.

#### **7.15) Credit Calculation**

The credit for Failure To Perform (Section 1.14) will be calculated on a basis of one- month credit for failure to return the Purchaser-owned equipment to acceptable operating condition within the contracted Resolution Time Frame for that piece of equipment, and an additional one-month credit per each sixteen (16) business hours of unavailability past the Resolution Time Frame, up to a maximum of six (6) months credit. Award of the maximum credit does not release the Vendor from the liability to correct the problem. Failure to correct the problem will result in contract default.

**7.16) Estimated Time of Arrival**

The Vendor must commit to having service personnel call the Purchaser, within one hour after notification by the Purchaser that service is required and provide an Estimated Time of Arrival (ETA) for Vendor personnel at the Purchaser's site.

If Vendor personnel fail to respond to the Purchaser with an ETA within the time specified, Purchaser may request to contact a Vendor supervisor and shall receive an ETA within the next half an hour. If not forthcoming, the Vendor will grant the Purchaser a credit to the basic MSC for that piece of equipment. The credit will be calculated on a basis of one-month credit per incident of an ETA not received.

If the Vendor arrives in excess of one (1) hour prior to the ETA or one (1) hour after the ETA, the Vendor will grant the Purchaser a credit to the basic MSC for that piece of equipment. The credit will be calculated on a basis of one-month credit per incident

**7.17) Repair Personnel Equipment**

Repair personnel must arrive on-site with proper equipment to perform diagnostics.

**7.18) Hard Drive Restoration Service**

Following hard drive replacement, the Vendor will partition, format and install the current level of the operating system supplied by the Purchaser. Any additional restoration services may be contracted for individually at a fixed price and incorporated into a specific Purchaser's Supplemental Work Order, or provided on a Time and Materials basis.

**7.19) Equipment Inventory Control**

The Vendor will provide equipment inventory control information to the Purchaser whenever existing equipment is removed from or new equipment is installed at a Purchaser site during the problem resolution process. This information would include: type, model, serial number, state asset number, old location, and new location. The Vendor will also update their information database with this information

**7.20) Acceptable Equipment Replacements**



When replacing equipment, the Vendor may, for cost effective reasons, upgrade the equipment (e.g. higher resolution monitor, or larger hard drive) at no additional cost to the Purchaser. The replacement equipment must be from the same manufacturer (unless the device is no longer manufactured), and equal to or better than the original equipment being replaced.

**7.21) Care of Purchaser Facilities And Equipment**

The Vendor is responsible for care of the Purchaser's equipment and any damage to facilities during Servicing.

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**EXHIBIT C -- FINANCIAL PROPOSAL**

**8 FINANCIAL PROPOSAL**

Respond to the following requirements per the instructions in section 3.

**8.1 OVERVIEW**

Although AOC is not required to select the Vendor with the lowest overall prices, AOC seeks to acquire Support and Maintenance Services for Information Technology Equipment that best meet the State's needs at the lowest cost and best value.

Contract prices must include all cost components needed for the provisioning of the Support and Maintenance Services for Information Technology Equipment. Any Support and Maintenance Services for Information Technology Equipment offered by the Vendor or its Subcontractor(s) that does not have a corresponding separate price will have no separate additional cost to the Purchaser when acquired by the Purchaser.

**8.2 Financial Grounds for Disqualification**

Failure to identify all costs in a manner consistent with the instructions in this RFP is sufficient grounds for disqualification.

- 8.3 MONTHLY SERVICE CHARGE - SPECIFIC CONFIGURATIONS  
For each specific configuration listed below, provide a Monthly Service Charge amount for Contracted Maintenance Services. A dollar amount must be provided in each block in Table below.

#### MONTHLY SERVICE CHARGE - SPECIFIC CONFIGURATIONS

Monthly Service Charges - Sixteen 16 Hour Resolution Time

| Configuration of equipment                                 | Covered by Mfr. on Site Warranty | Covered by Mfr. Carry in Warranty | Not covered by any Mfr. Warranty |
|--|----------------------------------|-----------------------------------|----------------------------------|
| Desktop Computer   | \$                               | \$                                | \$                               |
| Laptop Computer  |                                  |                                   |                                  |
| Laser-type printer with replacement cost less than \$1,000 |                                  |                                   |                                  |
| Laser-type printer with replacement cost more than \$1,000 |                                  |                                   |                                  |
| Receipt or Slip Printer                                    |                                  |                                   |                                  |
| Impact Printer   |                                  |                                   |                                  |
| Line Printer   |                                  |                                   |                                  |
| Cash Drawer  |                                  |                                   |                                  |

- 8.4 INSTALLATION CHARGE - SPECIFIC EQUIPMENT SYSTEMS  
For equipment systems listed below, provide an Installation Charge amount for Contracted Maintenance Services. A dollar amount must be provided in each block in Table below.

#### INSTALLATION CHARGE - SPECIFIC EQUIPMENT SYSTEMS

| Configuration of equipment   | Installation Charge |
|------------------------------|---------------------|
| Desktop Computer and Monitor | \$                  |
| Laptop                       | \$                  |
| Impact or Line Printer       | \$                  |
| Receipt Printer              | \$                  |
| Slip Printer and Cash Drawer | \$                  |

- 8.5 TRANSPORTATION SERVICE CHARGE

Provide a Transportation Charge amount for Contracted Maintenance Equipment. A dollar amount must be provided in each block in Table below.

#### INSTALLATION CHARGE - SPECIFIC EQUIPMENT SYSTEMS

| Configuration of equipment   | Installation Charge |
|------------------------------|---------------------|
| Desktop Computer and Monitor | \$                  |
| Laptop                       | \$                  |
| Impact or Line Printer       | \$                  |
| Receipt or Slip Printer      | \$                  |
| Cash Drawer                  | \$                  |

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**EXHIBIT D -- LOCATIONS**

This are the Zip codes where the AOC may potentially have equipment to be covered. Equipment may not be currently located at each of these locations, there might be potentially equipment at a facility in each of these locations:

|            |            |            |            |
|------------|------------|------------|------------|
| 98520      | 98666-8806 | 98802      | 99166-0751 |
| 99102-0038 | 99113      | 99166-9747 | 99336-1388 |
| 98221      | 98362-3015 | 98248      | 99403-1167 |
| 99402      | 98671      | 98424-2681 | 98823-0818 |
| 98032-7426 | 98331      | 99301      | 98520-3126 |
| 98002-5548 | 98531      | 98466-6999 | 98239-5000 |
| 99001-0969 | 98626-1724 | 98032-7426 | 98368-0920 |
| 99201      | 99328      | 98003-6325 | 98122-5553 |
| 99336-7665 | 98237-0039 | 99347-0817 | 98366-9113 |
| 98010-0599 | 99326-0187 | 98932-1100 | 98926-2887 |
| 98004-6460 | 99324-1221 | 99133-0180 | 98620      |
| 98604-2818 | 98532-2626 | 98335      | 98532-1900 |
| 98061      | 99004-1697 | 98563      | 99122-0005 |
| 98321-1452 | 99328-1361 | 98520-0035 | 98584-0368 |
| 98225      | 98166-1935 | 98823      | 98840-0432 |
| 98813-0640 | 98198-6398 | 98901      | 98586-0093 |
| 98230      | 98802      | 98550      | 99156-5050 |
| 98391      | 99006-0225 | 98277      | 98406-2603 |
| 98813-0730 | 98327-0455 | 98027      | 98250-7901 |
| 98337      | 98328      | 98029      | 98273-4225 |
| 98812-1074 | 98022-3091 | 98368      | 98648-0790 |
| 98011      | 98020      | 99344-1346 | 98201-1414 |
| 98233-1945 | 98272-1149 | 99402      | 99201-2091 |
| 98223      | 98620-9290 | 99336-1300 | 99114-2861 |
| 98922-1001 | 99123-0130 | 98801-2853 | 98504-0947 |
| 99111      | 98541-2013 | 98363-5121 | 98586-0093 |
| 99004      | 98247      | 98666-5000 | 99362-0033 |
| 98801      | 99124-0179 | 99362-0033 | 98225-4007 |
| 98816-1669 | 98201      | 98632      | 99111-0598 |
| 98537-0478 | 98201-4018 | 98802-5305 | 98902-1820 |

|            |            |            |            |
|------------|------------|------------|------------|
| 98032      | 99347      | 99347-0915 | 98672      |
| 98083-0678 | 98372      | 98823-0037 | 98596-0777 |
| 98366      | 98577-0151 | 98563-3621 | 98612-0144 |
| 98934-0719 | 98166-1935 | 98239-5000 | 98862-0459 |
| 98260-0366 | 98057      | 98368-0920 | 98674-0009 |
| 98631-0310 | 99169      | 98104-2363 | 99111      |
| 98532      | 98589-4019 | 98366-4614 | 98807      |
| 98257-0400 | 98580-0700 | 98926-2887 | 99362      |
| 98264-1997 | 98922-1001 | 98620-9279 | 99362      |
| 98155-5597 | 98407-6597 | 98532      | 98901      |
| 99122      | 98586-0009 | 99122-0068 | 98597      |
| 98926-2896 | 98499      | 98584-0340 | 98901      |
| 98499      | 98104      | 98840-0072 | 98953-0388 |
| 98503-1238 | 98942-1396 | 98586-0067 |            |
| 98046-5008 | 98584      | 99156-5020 |            |
| 98584      | 98133      | 98402-2102 |            |
| 98557-0360 | 98250      | 98250-7901 |            |
| 98372      | 98648-0790 | 98273-4225 |            |
| 98040-3732 | 98273      | 98648-0790 |            |
| 99022      | 98104-1852 | 98201-4046 |            |
| 98272      | 98295-0009 | 99260-0090 |            |
| 98563-3796 | 98391-8987 | 99114-2862 |            |
| 98270-4234 | 98036-7406 | 98504-0947 |            |
| 98273      | 98396      | 98612-0116 |            |
| 98936-0249 | 98631      | 99362-0259 |            |
| 98565      | 99210-2352 | 98225-4048 |            |
| 98648      | 99260      | 99111-0390 |            |
| 98052      | 99114-2861 | 98901-2639 |            |
| 98586      | 98188-4236 | 98502      |            |
| 98568      | 98901      | 98188      |            |
| 98840      | 98944-1354 | 98402      |            |
| 98841-0072 | 98648-0371 | 98589-0570 |            |
| 98507-1967 | 98166-1935 | 98901      |            |
| 98360-0489 | 98284-1422 | 98948-1595 |            |
| 98569-0909 | 98166-1935 | 98501-6515 |            |
| 99344      | 99169-0187 | 98501-6515 |            |
| 98844      | 99402-0159 | 98856-0278 |            |
| 98047-1399 | 99336      | 98901      |            |
| 99301-4163 | 98801-2885 | 98922-1249 |            |
| 98370      | 98362-3015 | 99179      |            |
| 98402      | 98666-5000 | 98596      |            |
| 98335      | 99328-1361 | 98951      |            |
| 98328 0105 | 98626-1724 | 98595-1208 |            |
| 98321-0110 | 98858-0516 | 98225      |            |
| 99156-5030 | 99166-9747 | 98396      |            |
| 98366      | 99301-3706 | 98110      |            |